

Neurodivergent. Empowered

Neuro-affirming support, in person and online



FAQ
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FAQ: How is non-face-to-face time applied?

Participant-specific work only, with clear limits.



1. ELIGIBLE AND DIRECTLY RELATED

Non-face-to-face time varies depending on the participant's support item, NDIS registration code, goals, and the work required to deliver the support safely and meaningfully.

For eligible supports, up to 0.4 hours may be applied per session where the work has been completed and agreed in advance.

Used only when directly related.



2. WHAT NFTF MAY INCLUDE

- ✓ reviewing goals and plan
- ✓ preparing for communication, regulation or sensory needs
- ✓ adapting activities or the environment
- ✓ preparing visuals, materials or supports
- ✓ documenting participation and outcomes
- ✓ brief liaison for continuity of support

Participant-specific preparation and recording.



3. USUAL PRACTICE

Once we know a participant's goals, support rhythm, regulation profile and communication needs, non-face-to-face time is often closer to 0.25 hours per session.

not general admin

not rostering

not invoicing

not service agreements

It is only applied where the work is directly related to the participant's support and the participant has agreed in advance.

Detailed, but not padded.



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